



Registrar

National Electric Power Regulatory Authority Islamic Republic of Pakistan

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No. NEPRA/DG(CAD)/TCD-10/23559-23581

December 14, 2022

- 1) Chief Executive Officer, Faisalabad Electric Supply Company Ltd. (FESCO), Abdullahpur, Canal Bank Road, Faisalabad
- 2) Chief Executive Officer, Gujranwala Electric Power Company Ltd. 565/A, Model Town, G.T. Road, Gujranwala.
- 3) Chief Executive Officer, Hyderabad Electric Supply Co. Ltd. WAPDA Offices Complex, Hussainabad, Hyderabad.
- 4) Chief Executive Officer, Islamabad Electric Supply Co. Ltd. Street # 40, Sector G-7/4, Islamabad
- 5) Chief Executive Officer, Lahore Electric Supply Company Ltd. 22-A, Queens Road, Lahore
- 6) Chief Executive Officer, Multan Electric Power Co. Ltd. MEPCO Headquarter, Khanewal Road Multan.
- 7) Chief Executive Officer, Peshawar Electric Supply Company (PESCO), WAPDA House, Shami Road, Sakhi Chashma, Peshawar.
- 8) Chief Executive Officer, Quetta Electric Supply Company Ltd. Zarghoon Road, Quetta.
- 9) Chief Executive Officer, Sukkur Electric Power Company Ltd. Administration Block, Thermal Power Station, Old Sukkur.
- 10) Chief Executive Officer, Tribal Areas Electricity Supply Company Limited (TESCO), Room No. 213, 1st Floor, WAPDA House, Shami Road, Sakhi Chashma, Peshawar.
- 11) Chief Executive Officer, K-Electric Limited (KEL), KE House, Punjab Chowrangi, 39-B, Sunset Boulevard, Phase-II, Defence Housing Authority, Karachi

Subject: AMENDMENTS IN CONSUMER SERVICE MANUAL (CSM) - REMOVAL OF THREE (3) YEARS OLD CONNECTION RESTRICTION & EXTENSION OF LOAD (ABOVE 5MW TO 7.5 MW)
Misc-41/11/2022

Reference is made to the meeting held in the Prime Minister's Office dated October 05, 2022 regarding electricity issues faced by Special Economic Zones (SEZs) whereby NEPRA was directed to review the existing policy for extension of load above 5 MW to 7.5 MW in case of industrial consumers.

2. In this regard, the Authority solicited comments from all stakeholders including general public through publication of advertisement in newspapers and on NEPRA's website. With a view to facilitate the industrial consumers in Pakistan: the Authority considered the comments received from stakeholders and after due deliberations: the Authority has decided to remove three (3) years old connection requirement for extension of load above 5 MW to 7.5 MW in case of industrial consumers.

3. Foregoing in view, the said amendments have been incorporated in the Consumer Service Manual (CSM). DISCOs are therefore required to replace the relevant page and upload the amended CSM on their websites. A copy of the amended page of CSM is attached at Annex-I.

Encl: As above

Chief Commercial Officer	
Diary No:	16-12-22
Date:	16/12/22
M.C.	Copy to:
DE	Chief Engineer / Customer Services Director, Faisalabad Electric Supply Company Ltd.
CC	Abdullahpur, Canal Bank Road, Faisalabad
AD	
Inch: (E)	
Inch: (GDC)	
Asstt: (A)	
P.A to GDC	
P.A to M(COM)	

(Shakil Ahmed)
Additional Director
Registrar Office

2. Chief Engineer / Customer Services Director, Gujranwala Electric Power Company Ltd. 565/A, Model Town, G.T. Road, Gujranwala.
3. Chief Engineer / Customer Services Director, Hyderabad Electric Supply Co. Ltd. WAPDA Offices Complex, Hussainabad, Hyderabad.
4. Chief Engineer / Customer Services Director, Islamabad Electric Supply Co. Ltd. Street # 40, Sector G-7/4, Islamabad
5. Chief Engineer / Customer Services Director, Lahore Electric Supply Company Ltd. 22-A, Queens Road, Lahore
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8. Chief Engineer/ Customer Services Director, Quetta Electric Supply Company Ltd. Zarghoon Road, Quetta.
9. Chief Engineer/ Customer Services Director. Sukkur Electric Power Company Ltd. Administration Block, Thermal Power Station, Old Sukkur.
10. Chief Engineer / Customer Services Director, Tribal Areas Electricity Supply Company Limited (TESCO), Room No. 213, 1st Floor, WAPDA House, Shami Road, Sakhi Chashma, Peshawar.
11. Mr. M. Imran Hussain Qureshi, Chief Regulatory Affairs & Govt. Relations Officer) K-Electric Limited Office, 56-A Street No. 88, G-6/3, Islamabad.

6	Industrial	Up to 8 kW	Common Distribution Transformer
		Above 8 kW to 25 kW	Dedicated Transformer OR transformer sharing charges proportionate to load subject to availability of capacity/ load in the distribution transformer
		Above 25 kW to 1 MW	(i) Dedicated Transformer(s) (ii) Rehabilitation charges as given in below table if connection is provided from 11 kV distribution feeder.
		Above 1 MW to 2.5 MW	(i) Dedicated transformer(s) (ii) Dedicated 11 kV feeder OR Rehabilitation charges on actual basis (if any) in case connection is provided from 11 kV distribution feeder.
		Above 2.5 MW to 5 MW	(i) Dedicated Transformer(s) (ii) Dedicated 11 kV Feeder(s)
		Above 5 MW to 7.5 MW	(i) Dedicated Transformer(s) (ii) Dedicated 11 kV Feeder(s) (iii) Dedicated Grid Station and associated transmission line. The consumers may be allowed extension of load above 5MW to 7.5MW from the DISCO's owned grid station subject to availability of load in the grid and capacity in the 11kV existing dedicated feeder. In such a case the consumer will bear 100% grid sharing charges including transmission line charges and 100% cost of land proportionate to load above 5MW to 7.5 MW.¹

¹ Amended in pursuance of decision of Authority Regulatory Meeting (RM-22-623) held on November 15, 2022.
Old Contents: [Above 5MW].....The consumers may be allowed extension of load beyond 5MW from the DISCO's owned grid station subject to availability of load in the grid and capacity in the 11kV existing dedicated feeder. In such a case the consumer will bear 100% grid sharing charges including transmission line charges and 100% cost of land proportionate to load. However, only such consumers be allowed extension of load beyond 5MW to 7.5MW whose connection is at least three (3) years old.