HESCO

# HYDERABAD ELECTRIC SUPPLY COMPANY

## GRIEVANCE REDRESSAL COMMITTEE REPORT

**FOR**

**RE-TENDER NO.2025-26 XEN/CIVIL-45**

**TENDER REGARDING REPAIR AND MAINTENANCE / ESTABLISHMENT OF HESCO HEALTH, SAFETY, ENVIRONMENT & SOCIAL MANAGEMENT (HSE&SM) DIRECTORATE, TILE FLORING, LAMINATION PARTITIONS, FALSE CEILING, FIBER WALL PENALING, ELECTRIFICATION, INSTALLATIONS OF MISC: MAKET ITEMS AT 132 KV GRID STATTION COLONY QASIMABAD ( SINGLE STAGE-TWO ENEVELOP PROCEDURE).**

**GRIEVANCE FILED BY**

**M/S IRSHAD ALI DAHARI, HYDERABAD**

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**REPORT OF GRIEVANCE REDRESSAL COMMITTEE (GRC) AGAINST RE-TENDER NO. 2025-26 XEN/CIVIL-45.**

## 1. BACKGROUND

i. Re-Tender No. 2025-26/XEN/Civil-45 for " REPAIR AND MAINTENANCE / ESTABLISHMENT OF HESCO HEALTH, SAFETY, ENVIRONMENT & SOCIAL MANAGEMENT (HSE&SM) DIRECTORATE, TILE FLORING, LAMINATION PARTITIONS, FALSE CEILING, FIBER WALL PENALING, ELECTRIFICATION, INSTALLATIONS OF MISC: MAKET ITEMS AT 132 KV GRID STATTION COLONY QASIMABAD " was invited by HESCO through the **Single Stage – Two Envelope Procedure** in accordance with the applicable provisions of the Public Procurement Rules, 2004.

ii. M/s Irshad Ali, a participating bidder, submitted a grievance through the EPADS on **23.06.2026 at 16:51 hours (Annex-A),** challenging the outcome of the Technical Evaluation Report (TER).

## 2. PRELIMINARY EXAMINATION OF MAINTAINABILITY

i. In accordance with Rule 48 of the Public Procurement Rules, 2004, the Grievance Redress Committee (GRC) convened its meeting on **29.06.2026** pursuant to Letter No. **2554-59 dated 24.06.2026 (Annex-B)** to determine the maintainability and admissibility of the complaint before examining its merits.

ii. The Committee examined the procurement record provided by the concerned formation and observed that the tender was processed through **EPADS** under the **Single Stage – Two Envelope Procedure**. The bids were opened on **09.02.2026**, and the **Technical Evaluation Report (TER)** was uploaded on EPADS on **14.06.2026 (Annex-C).**

iii. The grievance was lodged by the complainant on **23.06.2026**, i.e., after publication of the Technical Evaluation Report.

iv. Rule **48(3)** of the Public Procurement Rules, 2004, expressly provides as follows:
*"Any bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances within seven (07) days of the announcement of the Technical Evaluation Report and within five (05) days after issuance of the Final Evaluation Report.*

v. The Committee observed that the Technical Evaluation Report was published on **14.06.2026.** Consequently, the statutory period of seven (07) days prescribed under Rule 48(3) expired on **21.06.2026**. However, the complainant submitted its grievance on **23.06.2026,** i.e., two (02) days after the expiry of the limitation period prescribed under the PPRA Rules.

## 3. RECOMMENDATION

The Committee recommends that the complaint be treated as **time-barred** under Rule 48(3) of the PPRA Rules, 2004, as it was submitted after the prescribed time limit. Accordingly, the complaint may be rejected as **not maintainable**, without proceeding to its detailed examination on merits.

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**CHIEF OPERATING OFFICER**
HESCO, HYDERABAD
**MEMBER**

29/7/26

**CHIEF FINANCIAL OFFICER**
HESCO, HYDERABAD
**MEMBER**

29/7/26

**CHIEF ENGINEER (TECHNICAL)**
HESCO, HYDERABAD
**CONVENER**



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